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Medical Tracker

for Multi-Academy Trusts

Now partnering with



Proud to be saving lives with

**St John
Ambulance**



**Kitt⁺
Medical.**



Medical Tracker (Conkaa Limited)
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Medical Tracker at a glance

The UK's leading all-in-one digital medical tracking platform for schools and MATs.



3,300+

Schools



18.5M+

Incidents tracked



120+

Multi-Academy Trusts



1.5M+

Students' health tracked

Medical Tracker digitises first-aid and healthcare, saving time and funds and keeping pupils and staff safer, all while installing a future-proof, strategic healthcare infrastructure.

Logging **Communicating** **Reporting** **Changing**

Because health and safety deserve more than a paper trail.



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Overview of Medical Tracker

Across England, thousands of schools continue to rely on paper-based systems to log, report, and monitor medical incidents, medication administration, and staff first-aid provision. While paper processes may appear functional at the individual school level, they pose significant challenges at the trust level, particularly in terms of consistency, oversight, auditability, and risk management.

Within many Multi-Academy Trusts, variation is the greater concern. Schools may operate a mixture of paper records, internal spreadsheets, standalone digital tools, or locally chosen platforms. This fragmentation makes it difficult for trust leaders to answer fundamental governance questions:

- Are incidents being recorded consistently across all schools?
- Can trends or repeat injuries be identified trust-wide?
- Is medication management auditable and compliant everywhere?
- Do central teams have visibility without increasing workload in schools?

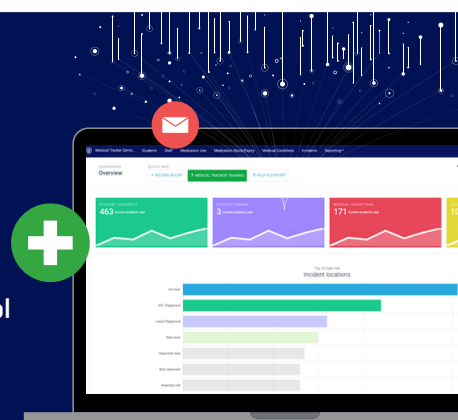
Medical Tracker was founded in 2015 to provide a structured, secure, and DfE-aligned alternative to fragmented and paper-based systems. **As one of the longest-established digital health and first-aid management platforms designed specifically for the education sector, it enables trusts to standardise processes across all schools while providing centralised reporting and oversight.**

Today, Medical Tracker supports over 3,300 schools and more than 100,000 active users across the UK. More than 120 Multi-Academy Trusts have adopted the platform trust-wide to ensure consistency, improve visibility, and strengthen compliance across their estate.

For trust leaders, the value of Medical Tracker extends beyond digitisation. It provides clarity, comparability, and confidence, ensuring that medical provision and incident reporting are not only managed effectively at the school level but also governed strategically at the trust level.

I can't recommend it enough! I'd even be happy to show other schools how to use it, as **it's so very simple! It's most definitely positively impacted our school's first-aid provision.**

John Andrews, School Business Manager, St John the Evangelist CE Primary School



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Solve the school's need, solve the MAT's need.

Among other factors, the COVID-19 pandemic fast-tracked many of us toward many worrying health trends. Significant increases in poor mental health dominate headlines, and socio-economic inequalities are laid bare as children and teachers across the nation are plunged into uncertainty and worry. These factors, among others, have significantly impacted our children's health, well-being, social skills, and academic attainment.

Work must be done to reverse or mitigate these impacts. **Schools are a front line in this challenge.**

If Multi-Academy Trusts are to improve their provisions for healthcare and medical needs, then they need a systematic approach that works for each of their schools. Giving each school a centralised, standardised, future-proof strategy can create a sustainable, trust-wide approach to student health. This is not about a quick fix or choosing tech for tech's sake.

Medical Tracker hopes to highlight the need to embed a culture of health awareness, prevention, and accountability that is resilient in the face of the ever-changing public health landscape and seemingly ever-diminishing resources for healthcare professionals.

The next step is clear:

Leaders and decision-makers must view physical health and first-aid provision as strategic priorities, not reactive necessities.



Medical Tracker has transformed the way we manage first aid, accident investigations, and health & safety compliance across our schools.

The system provides efficient incident tracking and reporting, ensuring that all records are accurate, secure, and meet legal requirements.

Medical Tracker has streamlined our processes, improved accountability, and strengthened our overall health and safety framework.

Gary Smart, Trust Head of Capital & Compliance, 2025



So, what are the benefits?

1. Trust-wide standardisation without increasing school burden

Medical Tracker enables central teams to define consistent processes, forms, permissions, and reporting structures across all schools.

At the same time, the system remains intuitive and lightweight for individual settings, ensuring that standardisation does not translate into additional administrative pressure at the school level.

Trusts benefit from consistency; schools benefit from simplicity.

2. Centralised oversight and strategic visibility

Unlike systems designed primarily for individual school use, Medical Tracker provides trust-level dashboards and reporting.

This enables senior leaders to:

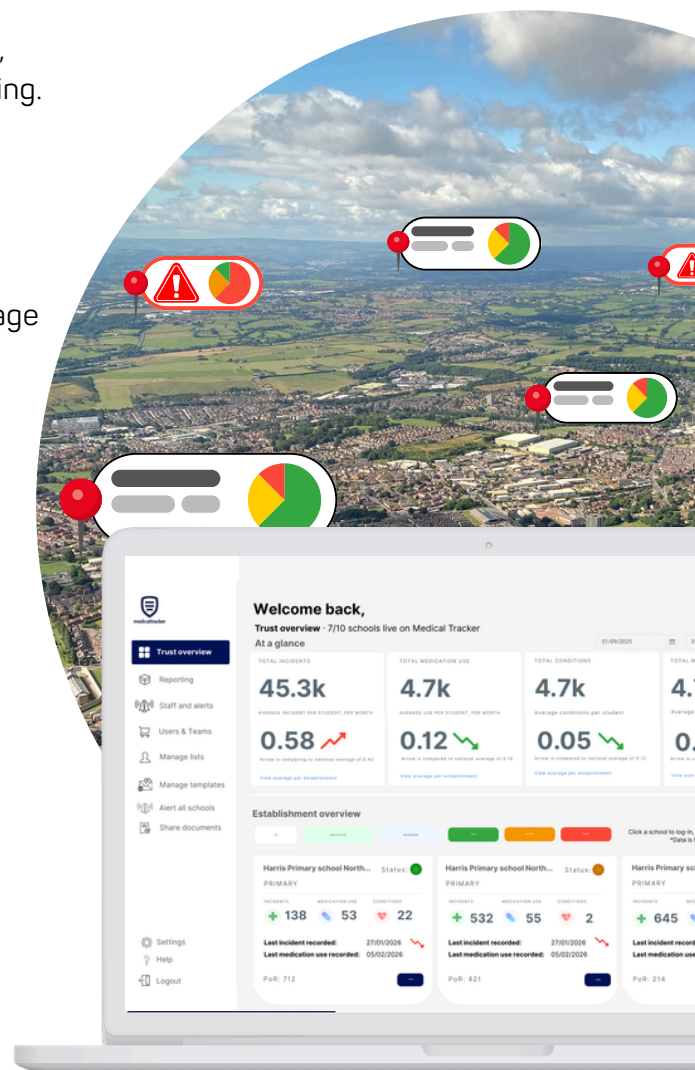
- Monitor incident volumes and patterns across schools
- Identify repeat injuries or emerging trends
- Review medication compliance and staff training coverage
- Produce audit-ready reports for trustees or inspectors

3. Education-specific compliance design

Medical Tracker is built exclusively for schools and trusts. Its workflows align with:

- DfE guidance
- Safeguarding expectations
- Health and safety obligations
- GDPR requirements

This sector focus ensures that compliance is embedded within the system's structure, rather than added retrospectively.





4. Proven scale across the sector

With more than 3,300 schools and over 120 trusts already using Medical Tracker trust-wide, the platform has demonstrated its ability to operate effectively across estates of varying size and complexity.

Adoption at this scale provides reassurance that implementation, training, and ongoing support are structured to meet the demands of large organisations.



5. Real-time parent communication & MIS integration

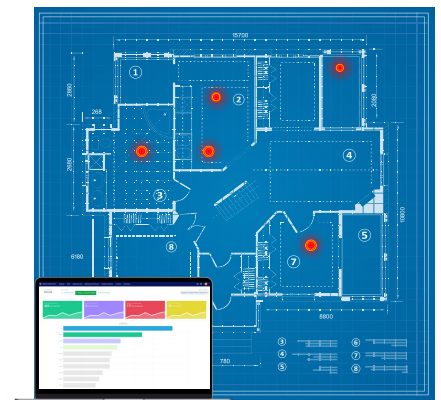
Medical Tracker integrates directly with a school's MIS, ensuring accurate, secure data synchronisation.

Automated parent notifications and digital consent processes improve transparency while reducing administrative duplication. For trusts, this means consistent communication standards across all schools.

6. Data that informs decisions

Beyond compliance, Medical Tracker enables trusts to use medical data strategically. Incident reporting becomes:

- A tool for identifying risk hotspots
- Evidence for resource allocation
- Insight into safeguarding patterns
- Support for wellbeing and inclusion planning



7. A long-term strategic partner

Founded in 2015, Medical Tracker is one of the longest-established digital health management platforms in the education sector.

Its continued growth reflects a sustained commitment to the needs of schools and trusts, not a short-term product offering, but a sector-specific solution developed in partnership with education leaders.



More than just a platform. A healthcare infrastructure

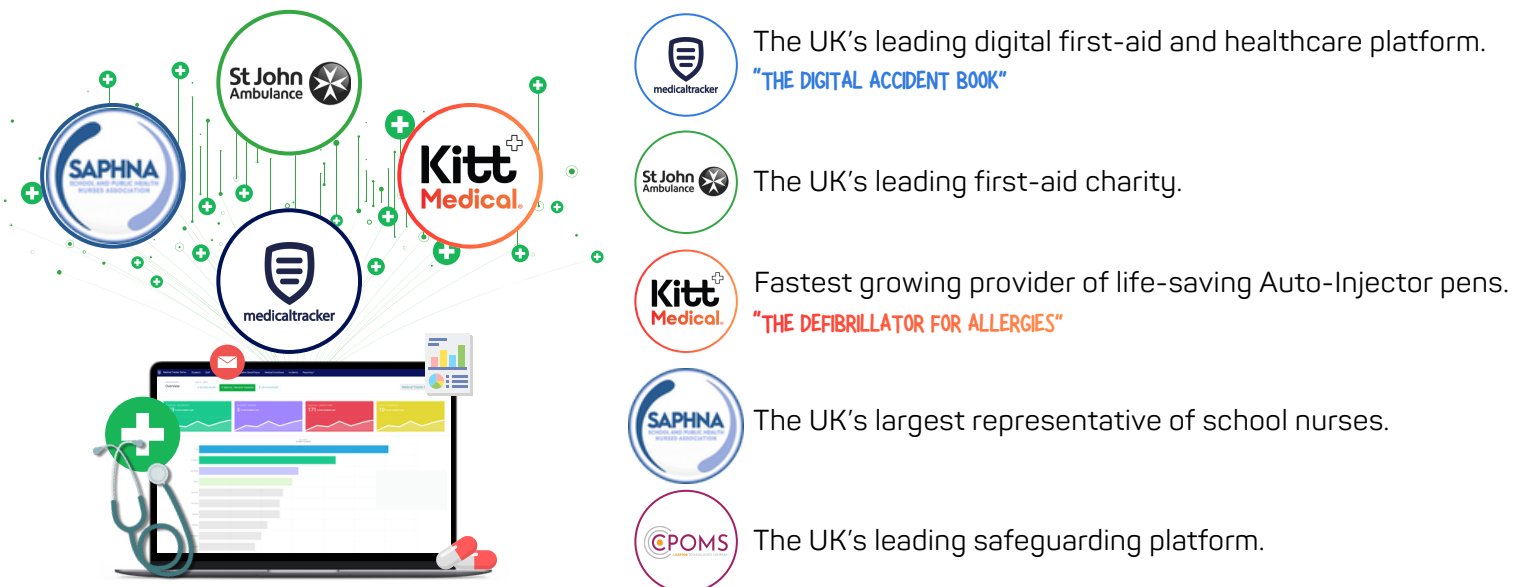
Our growing partner roster needs no introduction. As well as providing schools and Trusts with Medical Tracker, we also introduce them to a network of globally renowned organisations and charities that provide additional resources, IP, and support at no extra cost.

St. John Ambulance is the largest first-aid charity in the UK and is synonymous with emergency care and life-saving treatments. We're proud to collaborate with St. John Ambulance and to make it even easier for schools to access critical training and equipment.

Kitt Medical: As seen on Dragon's Den, co-founders Zak and James have created a life-saving product that addresses an overlooked need within schools: emergency allergy medication and training when needed.

It's time to take proactive action regarding allergy care, and Medical Tracker is delighted to support Kitt Medical's mission. With a Kitt, everyone in your school is protected.


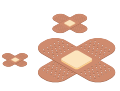
Our work with SAPHNA and integration with CPOMS now supports school medical teams with the tools and channels they need to maximise their care while drastically reducing their workload.



Challenges in Primary and Secondary Schools

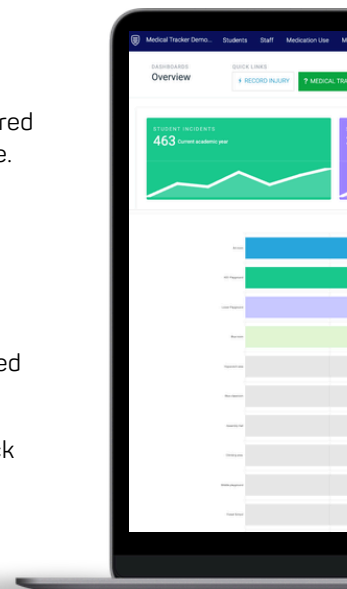


Common challenges for schools with first-aid and healthcare.

- ❌ Paper-based accident books record static data, and **big-picture visibility is unavailable to school leadership.**
 - ❌ **Inconsistency of data recording** for injuries, illegible handwriting and spelling errors as well as forgotten incident details.
 - ❌ **Time-consuming to record every injury, illness and mental health concern by hand**, particularly on busy days or break periods throughout the day.
- 
- ❌ **Fear of non-compliance with DfE and HSE requirements.** Sometimes it's not always at the front of your mind to be compliant in times of emergency or busy periods.
 - ❌ **Pupil medication administration is not effectively tracked.** Missed or repeat dosages are an easy mistake to make but one that can, and should, be avoided.
 - ❌ **Time-consuming to contact all parents/guardians after an incident.** The average school can see up to 50 incidents per day. That is 50 times a staff member needs to call home.
- 
- ❌ **Creating reports for SLT or Governors will take days of staff time as they must collate paper records.** Multiple accident books in different areas of the school are a thing of the past.
 - ❌ **Records need to be kept from a student's DOB until the student is 25 years old.** Not only does this data storage take up physical space, but if it needs to be accessed, quick and efficient identification is not easy when your school educates hundreds of children each year and keeps records for each of them.

Solutions with Medical Tracker

- ✅ **Centralised system:** Identify where specific schools in the trust need support and training.
- ✅ **Drop-down boxes for guaranteed DfE compliance.** Recorded incidents have DfE and HSE required fields as mandatory drop-down boxes. Your school stays compliant and consistent, every time.
- ✅ **Reports are created easily.** Reports for injury type, frequency, and location can be created easily.
- ✅ **Improved parent and carer confidence.** Parents are notified of pupil injury and follow-up care automatically and can be personalised with school branding and tone of voice to maintain continuity and consistency of communication. Certain injury notifications are also accompanied with NHS guidance so parents and carers are aware of symptoms to look out for.
- ✅ **Monitor first-aid provision.** Monitor all medication administered, their expiry and real-time stock levels.
- ✅ **Easy-to-use system.** Training is provided, regular support webinars are available and 1-to-1 support is enabled directly from your dashboard 5 days a week.





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First-aiders, nurses and healthcare staff

The majority of injuries, illnesses and incidents (including mental health concerns) are highlighted during unstructured times like break and lunchtime.

"10/10! I have already recommended Medical Tracker to any school in my network, as **it is just fantastic. Parents love it!**"

Paula Simmons, Welfare Officer, Regents Park Community School

Challenges

- ✗ Manually writing names/information for every incident on paper records.
- ✗ Recording numerous incidents each break or lunchtime.
- ✗ Midday supervisors are finishing their school contact time after lunchtime, with no time to inform teachers or parents of injury.
- ✗ Speaking to the office team to gather parents' contact details from the MIS systems.
- ✗ Healthcare staff on an off-site visit have no method of recording injuries and rely on memory for incident details.

Solutions

- ✓ Record all first aid incidents, illnesses and injuries online, securely storing all health information in one place.
- ✓ It takes 30-45 seconds to record a first-aid incident on Medical Tracker, saving so much vital staff time. Care first, admin second.
- ✓ Teachers and staff can be set up to receive automated email alerts for students in their care.
- ✓ Expiry date warning for medication (and staff qualifications).
- ✓ Medical Tracker has MIS syncing as standard, so, contact numbers are available instantly.
- ✓ Record first-aid incidents using multiple devices: laptop, computer, mobile, tablet.



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Office Teams and administrative staff

Often, the first contact point for parents dropping off medicines (short or long-term), office teams may also bear the brunt of complaints and frustrations from parents who were unaware of a child's injury.

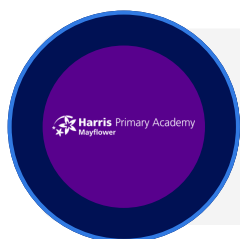
When staff need to find contact details for parents (often those without access to the MIS systems, such as midday supervisors), the office team will likely find them. When a school uses paper-based injury slips, the office team may end up creating and printing reams of slips for first aiders and teachers.

Challenges

- ✗ Dealing with parent complaints when they are unaware of the injury or incident.
- ✗ Time-consuming processes to find the parent contact details for staff without MIS access.
- ✗ The office team may be required to access Individual Health Care Plans regularly, swapping between several systems.
- ✗ The office team are often responsible for contacting parents for permission to administer medication during school time.
- ✗ The school office can be a location for storing medicine and accident books, which take up valuable space and create hectic workspaces at busy periods such as lunchtimes.

Solutions

- ✓ All parents are kept up to date with customisable alerts with just a few clicks.
- ✓ Parents are informed of incidents automatically, removing the need for phone call check-ins with parents.
- ✓ Teachers can receive automated email alerts for students in their care, saving admin time for the office team.
- ✓ Parents are notified of expiring medication (including inhalers) in real-time.
- ✓ Medical Tracker has the contact information pulled from their MIS; contact numbers are available instantly.
- ✓ Parent permissions for medication administration can be completed safely.



If you're still using paper, get rid of that and **switch to Medical Tracker**.

It has been a Godsend for us; it's so easy and in one place.

Harris Academy Office Team

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Senior Leadership Teams

Senior Leaders should have visibility into all processes and systems, including first aid and healthcare. The current paper-based processes make the visibility of whole-school first-aid provision almost impossible, and they rely on manual communication to keep records up to date during serious incidents.

Regular reports to Governors about school healthcare provisions are laborious and sometimes unachievable. This can be time-consuming and require jumping between several different systems.

Challenges

- ✘ Unable to access full medical and injury history throughout school, especially for safeguarding cases.
- ✘ Rely on face-to-face communication or email to be notified of serious incidents around the school.
- ✘ Outdated processes leave the school open to non-compliance with GDPR, DfE and HSE requirements.
- ✘ Accident investigation relies on the individual diligence and initiative.
- ✘ Proactivity is stifled when reactive practices dominate such a fast-paced school department.

Solutions

- ✔ All medical history is stored securely through Medical Tracker.
- ✔ Custom alerts to notify relevant individuals of serious incidents.
- ✔ All first-aid recording uses mandatory fields which guarantee DfE-compliance.
- ✔ Parents can be notified of any record including injuries, illnesses and medication administration; improving parental confidence in the school.
- ✔ Accident investigation processes are robust, allowing easy tracking with regular status checks.
- ✔ Receive notifications when staff first-aid qualifications are due to expire.

"10/10 would recommend Medical Tracker to another school. Accident reports can be created easily, and **parents are much more involved in the first aid process (all whilst reducing staff workload).**"

Claire Noble-Barton, Head of School, St Nicholas Catholic Primary School

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School Business Managers, Finance and Estates Managers

School Business Managers are often the personnel who reach out to learn more about Medical Tracker. Delegated by the headteacher, the school business manager will likely collate first-aid and accident reports, monitor the first-aid system, and organise staff training.

The SBM may be the school's health and safety officer, interested in the patterns and trends emerging across the school.

Challenges

- ✘ Unable to actively reduce the workload of colleagues' workloads.
- ✘ Lack of visibility on the frequency and cause of incidents across the school.
- ✘ Outdated processes leave the school open to be non-compliant with GDPR, DfE and HSE requirements.
- ✘ A cost-effective solution for a school department with little tracking and monitoring of the associated costs.
- ✘ SBMs oversee budgeting, procurement, HR, facilities, and more - digitising and improving a school's approach to these key areas. Yet even now, with all this evolution, healthcare and first-aid systems are still underpowered and outdated in comparison.

Solutions

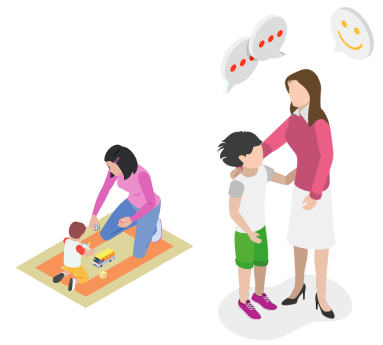
- ✔ Your school now has a significantly more cost-effective solution for a school department with spiralling expenditures.
- ✔ All sensitive medical data for students and staff is safely stored and secure.
- ✔ Install a more strategic, proactive solution for your school to secure sustainable, long-term provisions for first-aid and healthcare.
- ✔ Drastically improve parent-school relations with improved communications and transparent information sharing.
- ✔ Support your healthcare colleagues with a tool that reduces their workload, improves their efficiency and amplifies their skills. Care first, admin second.

"It is rare to find a management information system that works so effectively. **I have worked in 4 schools and have purchased Medical Tracker for all 4.** It is probably the best value software, both financially and operationally, that a school could purchase. **I cannot praise it highly enough.**"

Carol Rowlands, School Business Manager, Edward Wilson Primary School



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Parents and Carers

Parents and carers often have to come onto the school premises to approve medication administration for their child and rely on their child transporting important documentation to and from school, but as we all know, mistakes happen.

Pupils may lose paper injury slips and rely on their own memory of the incident, which can be unreliable with EYFS and primary pupils. Parents need to be aware of all medication dosages and timing, the adult who administered it, and incidents involving their children, but paper is not a sustainable solution for this level of time-sensitive detail.

Challenges

- ✗ Unaware if their child has been injured throughout the school day.
- ✗ Frustrated with school communication channels, office staff can often bear the brunt of parent stress and worry..
- ✗ Slow to respond to medication expiry prompts from the office team if they receive paper slips late or missed calls.
- ✗ Required to go to school to deliver medicine or approved medication administration.
- ✗ Allergy, mental health and general health concerns go hand in hand with frustrations around sporadic communication.

Solutions

- ✓ Schools work with their parent community more collaboratively regarding their child's health.
- ✓ Parents are notified of injury and illness automatically.
- ✓ Parental confidence in the school has improved with cyclical feedback channels involving parents and school staff at every step of an incident recording or medication administration.
- ✓ Parents will have a full history of incidents in their email inbox, and on demand, with full audit logs available on Medical Tracker.
- ✓ Parents are updated with NHS guidance and likely symptoms by Medical Tracker when their child is involved in specific incidents.

"Medical Tracker is the best way to communicate any injuries, accidents, or illnesses to myself and my husband. As a full-time working mum, it is not always easy to pick up the phone, so real-time updates are a godsend; **the best thing that my child's school has bought by far**"

Mandy Patel, Parent

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What's included?

Explore	Module feature	
Explore	First-aid incidents/accident book	✓
Explore	Medication expiry monitoring and notifications	✓
Explore	Medication administration management	✓
Explore	Medical conditions management	✓
Explore	Unlimited users	✓
Explore	Team permissions	✓
Explore	Trust-wide user access	Trust-wide subscription only
Explore	Trust-wide team management	Trust-wide subscription only
Explore	Unlimited Emails	✓
Explore	Internal Staff Notifications	✓
Explore	Parent Communication	✓
Explore	Email / Text Template Editor	✓
Explore	Event-driven notifications	✓
Explore	Trust-wide event-driven alerts	Trust-wide subscription only
Explore	Reports	✓
Explore	Exports	✓
Explore	Education visit reports and data	✓

Setup and implementation

Medical Tracker is designed to scale at the pace and structure that best suits each Trust.

Whether a phased rollout across selected schools, a regional cluster approach, or a trust-wide launch within a single term, implementation is structured around your operational capacity and priorities. Dedicated onboarding support ensures that configuration, MIS integration, permissions, and reporting structures are aligned with trust governance from the outset.

Because Medical Tracker integrates directly with school MIS systems, setup is streamlined and typically completed within the same or next working day once data access is approved. Schools require minimal technical input, reducing workload on both central IT teams and individual settings.

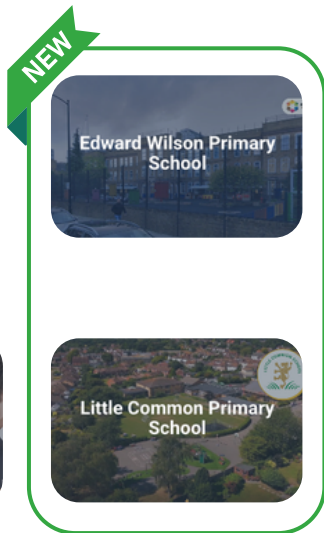
Feature	
 Incident recording	DfE, HSE & OFSTED compliant; record in <30 seconds; near-miss, staff & visitor incidents all included.
 MIS integration	Daily auto-sync with all major MIS systems (Arbor, Bromcom, SIMS etc.); automatic contact data refresh.
 Medication management	Full medication tracking , administration logs, blood sugar/BP readings, stock management, parental online authorisation, emergency inhaler tracking.
 Medication expiry alerts	4-week automated warning to staff and parents; emergency inhaler expiry tracking; staff first-aid qualification expiry tracking.
 Care plan management (IHCP / EHC)	Upload, manage and review care plans; EHCP support; expiry date monitoring; linked to incident records.
 Parent communication	Automated email + SMS (via SchoolComms); customisable templates; online medication authorisation; full audit trail; instant notifications.
 Staff notifications	Granular staff notification rules (by role, severity, pupil group); class teacher alerts; SLT-only serious incident alerts.
 Reporting and analytics	One-click reports with multiple filters; injury hotspot mapping; trend analysis by location, pupil, year group, time; governor reports; export to Excel/PDF; offsite trip reports.
 MAT/Trust-wide oversight	Full MAT dashboard; trust-wide event-driven alerts; central user management; cross-school reporting; MAT-level analytics.
 Student health history	Full EHR per pupil; searchable incident history; medication history; support for EHCP applications and safeguarding; export records.
 Mental health monitoring	Dedicated mental health incident tracking; wellbeing trends; MHFA qualification tracking; parent notifications for concerns and full integration with CPOMS including incident syncing across platform.
 User permissions/GDPR	Granular role-based access; full GDPR compliance; confidential incident controls; ISO-accredited UK data centres.
 Ventured Solutions / SMS Integrations	Official partnership with Ventured Solutions; SMS/in-app notifications; full audit trail across both platforms as well as EduSpot integration.
 COVID/Infectious disease tracking	Dedicated COVID-19 and infectious disease tracking module.
 Staff qualification tracking	Track first-aid and MHFA qualification expiry; INSET planning; deployment gap analysis.
 Offsite trip support	Export allergy lists, medication schedules, parent contacts for offsite visits; mobile-accessible.



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Don't just take our word for it  **TO VIEW**

A selection of our primary schools:



A selection of our secondary schools:



A selection of our video testimonials:



COGNITA SCHOOLS GROUP

“As a schools’ group, we have the ability to monitor remotely. **We have found it much easier to look at accident/incident statistics within our schools, enable effective accident investigation and look at trends throughout our schools,** thereby providing tailored resources to support them”.

Helen
Consultant Nurse - Europe



LITTLE COMMON PRIMARY SCHOOL

“ We love the ease of online, quick, paperless communication. **The reporting tools are powerful for DSL and health and safety use and the charts are a great visual for governor reporting”.**

Medical Tracker helped save a young girl's life, and sight.

[Learn more](#)

Louise Moor
Headteacher



EDWARD WILSON PRIMARY SCHOOL

“ It is rare to find a system that works so effectively. I have worked in 4 schools and have purchased Medical Tracker for all 4. **It is probably the best value software, both financially and operationally, a school could purchase. I cannot praise it highly enough.”**

Carol Rowlands
School Business Manager



Let's improve your healthcare provisions

With Medical Tracker, you can seamlessly and reliably manage every aspect of student and staff health management.

"If you are thinking about using Medical Tracker for your school, my advice would be to go for it!"

School Business Manager, Russell Lower School

Our data security certifications:



Integrates seamlessly with:



A selection of our partners:

