



Child-friendly Policy for
Medical Tracker

Privacy Notice

On this page, you will find out how and why Medical Tracker uses your personal data. If you have any questions, you can ask a teacher or adult to help. If they aren't sure either... we're always here to help.

Who are we?

Hello, we are Medical Tracker!

We help nurseries, schools and colleges to record when something happens, during school time, like if you bump your head on the playground or have to have medication. We store your personal data to help your school accurately keep track of anything medical or health-related. Your personal data is stored securely on a cloud-based system. We take keeping your personal data very seriously.

What classes as personal data?

You may be unsure what personal data means. Not to worry, here is a quick breakdown of what personal data is and how we use it.

Personal data is anything that can identify you and as you. This may be your name, a photo of you, your email addresses, or home addresses. There is also special category of personal data that you must be careful to keep safe.

This covers data about your race, medical information, your religion and other biometric information (like finger print scanners). At Medical Tracker the only special category data we store is your medical information.

Why does Medical Tracker need my personal data?

Your school (or college or nursery) gives us some personal data about you. This means that we can help them to keep you safe. They can find out what accidents you have been in and what medication you have taken. Your parents/carers can also be messaged through Medical Tracker so that they know what has happened.

How do you use my personal data?

We follow strict UK GDPR law rules when we use your data. We only use your data for the reasons set out in our more detailed privacy notice document.

Who else can see my personal data?

We are very clear about who will have access to your data. We take extra precautions to make sure it stays safe when others use it to help us to provide your schools full access to all the Medical Tracker features.

We ensure that any other companies that may use your data (we call these sub-processors) follow the same rules we do - this is very important!

How long do you keep my data?

Your personal data is only kept for as long as necessary; this is one of the UK GDPR rules we all follow. Your school will have their own policy on how long they think they should keep the information they record on Medical Tracker.

Do I have a say about my personal data use?

Of course, you have the right to know what, how and why your personal data is used. That's why we added all the information you need to know to this page. You can use your right to know and control what data is used; you can talk to your school about this if you have any extra questions.

Who keeps my personal data safe at Medical Tracker?

There are lots of people at Medical Tracker and at your school that help to keep your information safe. Medical Tracker has an ISO27001 certificate - this means that we have a lot of security controls in place to help keep your information safe.